

Anderson Public Library Non-Discriminatory Service Policy

Anderson Public Library is committed to ensuring that all customers are treated with respect. All employees are responsible for treating all customers equally when providing service.

All customers will receive the same rights, privileges, and services unless an individual poses a direct threat to the health and safety of their self or others or disrupts the orderly flow of business. Upon request, the library will take appropriate steps to provide reasonable accommodations to individuals with disabilities provided that doing so does not cause the library undue hardship. The library is to be accessible to all customers, so all employees must be responsive to requests for assistance or to observe any need for assistance. Responses can include physically assisting someone outside or inside the library, removing physical barriers, or rearranging items to provide easy access and movement.

Board approved 5/19/21, reviewed 7/11/22, updated
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Anderson Public Library

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